



**Office of the Mayor
City of Danbury, CT**

Contact: Taylor O'Brien 203-797-4511

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**CITY OF DANBURY PERMIT CENTERS UNVEILS
STATE-OF-THE-ART ONLINE PERMITTING SYSTEM**

The public is encouraged to test out the new system prior to launch.

DANBURY, CT – Mayor Boughton and the City of Danbury Permit Center are proud to announce a new electronic permit processing system powered by *Viewpoint*. The Permit Center will be holding public seminars consisting of basic training on utilization and advantages of the new system prior to the official launch in early November.

Public seminars will be held on October 29 and October 30 at 6:00PM in the first floor conference room of City Hall.

The City of Danbury Permit Center remains a leader in offering customers a streamlined, technology-based permit process. Since its inception, the Permit Center has committed to centralizing all permit and enforcement activities to a single location, eliminating redundant reviews and pooling of City resources, in order to enable the cost-effective application of all City Codes and Ordinances. The new processing system will allow us to take this commitment even further.

Applicants will now be able to apply for permits and make payments from their home or office. We have also included opportunities for direct engagement between an applicant and our staff. Users can interact with staff by reading and responding to comments on the project throughout the process. The new electronic system serves to enhance our current system by creating a more user-friendly, interactive experience.

While the Permit Center is still open for business, we are proud to offer residents the chance to not only apply for permits online, but also follow the review process and receive real-time updates on their projects without having to call or visit the Permit Center.

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