



CITY OF DANBURY
DEPARTMENT OF PUBLIC UTILITIES
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April 20, 2016

Residents and Customers
City of Danbury Water Department
Danbury, CT 06810

RE: Information About Danbury Municipal Water System and Lead In General

Dear Customer:

In response to the recent media reports about lead in drinking water across the country, especially in Flint, Michigan, we offer the following:

- Danbury water historically is in compliance with EPA requirements relating to lead. Repeated tests done since the 1990s show levels well below the “action level” set by the USEPA.
- Danbury water is tested regularly for lead as required by the State of Connecticut Dept. of Public Health (CTDPH) and the United States Environmental Protection Agency (USEPA). The water is tested daily to make sure our pH and corrosion inhibitor levels are optimized to minimize pipe and plumbing corrosion.
- Your water comes from our municipal water supply which is treated to prevent contaminants such as lead from being present. We, like most water utilities, carefully add a corrosion inhibiting chemical (phosphate) to the water at low levels during the water treatment process. This treatment prevents lead that may be present in customer owned plumbing and service lines from getting into the water.
- The main source of lead in drinking water is not the reservoirs, treatment plants, or water mains. Lead comes mainly from customer owned lead service lines that were used in the early 1900s up until the 1930s, and from lead solder used to join copper pipes prior to the mid-1980s. Lead can leach into drinking water from these types of services or from household plumbing that contain lead when they are in contact with an untreated or acidic water source. Danbury water is treated and not acidic. In addition, lead is generally not a problem in newer construction.
- If a customer has any concerns and wants to take extra precautions, there are several steps that everyone can take to minimize their risks from lead in water. Flushing your tap for 30 seconds to a minute or more until it is noticeably colder, regularly cleaning the screens in your faucet aerators, and only using cold water for drinking, cooking, and making baby formula are simple things that can be done. Ultimately, another alternative to address any concerns a customer may have is to have water tested by a certified lab.
- More information is available at the web sites www.drinktap.org, www.epa.gov, or by calling David Scalzo at our Water Quality Laboratory at 203-796-1514.

As always, we take our job as your water supplier very seriously, with our core mission to provide you with an adequate quantity of quality drinking water. If we can be of any further service, please feel free to call us.

Sincerely,

David M. Day, P.E.
Superintendent of Public Utilities.