



**CITY OF DANBURY**  
**OFFICE OF NEIGHBORHOOD ASSISTANCE**

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Livable Neighborhoods 2015  
*“Building a Better Danbury”*

**March 2015**

March 30, 2015

Honorable Mayor Boughton and City Council Members:

Below is a table highlighting UNIT activity from the time of last month’s City Council report. This does not include any UNIT activity regarding follow up and re-inspection work from previously noted issues. The UNIT works to ensure that each and every issue is resolved as quickly as possible.

<b>Time Period</b>	February 23 – March 30, 2015
<b>Number of Quality of Life Issues</b>	90
<b>Year to Date - 2015</b>	212

The top issues addressed by the UNIT were:

- Miscellaneous (34)
- Garbage/Debris and Blighted property (19)
- Front lawn parking/Parking violations (12)
- Overcrowding/Unsafe living conditions/Unpermitted construction (10)
- Exterior Blight order/Notice of Violation (6)

I’m hesitant to say that winter is over, but it might be. Although, currently, it is snowing outside as I write this update...Snow has essentially melted, thus the sidewalk complaints of snow/ice has subsided. It was a busy month for our department as we responded to a higher percentage of resident complaints than what we typically receive. Since last month’s City Council report was published, 75% of UNIT activity was a product of resident complaints or other department referrals. Typically, this figure hovers around 65%, however, for this time of season, it is to be expected. The snow melts, it gets a bit warmer and residents begin to awake from winter’s hibernation. I will expect similar ratios over the next month or two. As always, our department appreciates Danbury’s residents taking pride in their community and their neighborhoods. We

continue to encourage anyone to contact our department via CityLine 311 hotline regarding any quality of life concerns they would like to report.

### **EXTERIOR AND STRUCTURAL BLIGHT CITATIONS:**

**Orders written by UNIT (YTD): 19 (Includes Notice of Violations)**

Now that the majority of the snow has melted, the UNIT can begin to follow up on pending orders that were sent prior to the seasons first snow fall.

**110 South Street:** This is the ice cream business on the corner of South Street and Coal Pit Hill Road. The property owner was sent an order to clean the property up of rubbish and remove all unregistered and inoperable vehicles that are being stored there.

### **NOTICE OF VIOLATIONS:**

**23, 24 & 25 Spring Street:** An NOV notice was sent to the property owners of each of these 3 properties requiring the owners to prohibit vehicles from parking on the front lawn and each lawn must be properly restored with grass or landscaping that had originally been there. These continued practices not only deteriorate individual properties, but also overall neighborhoods. Given the fact that these properties all surround each other, the blighted conditions are compounded.

**100 & 102 Federal Road:** An NOV was sent to the property owners of the auto dealers on Federal Road. Our department received complaint of continual front lawn parking of vehicles that are for sale, and additionally, they are routinely parked on the sidewalk in front of the property.

## **311 Call Center Report: March 2015**

The month of March saw the 311 Call Center receive approximately 522 calls, with pothole reports being the most-requested item at more than 150 being submitted via telephone, email, and DanburyDirect. Phone number requests totaled 142 for the month, while residents seeking information on the recycling truck placed 23 calls. Residents seeking information on how they can dispose of household garbage placed 26 calls and Clean City Danbury Day, which has been announced for May 2, brought 24 calls as residents are eagerly anticipating the opportunity to dispose of large waste free of charge. As the spring continues to progress, residents are encouraged to keep an eye on catch basins and potential drainage issues associated with melting snow and rain. Potholes will continue to be a problem until the weather stabilizes and residents are reminded to follow the recommended tips: leave plenty of room between vehicles, slow down before hitting a pothole, hold the steering wheel firmly, and use caution when driving over puddles as they may in fact be large potholes.

The UNIT continues to encourage the participation of Danbury's residents to report any concerns in their neighborhood by utilizing the City Line 311 system. Residents of Danbury can simply dial 311 from their home phones, or 203-744-4311 from out of town or cell phones. Additionally, residents can log on to the City's webpage, [www.ci.danbury.ct.us](http://www.ci.danbury.ct.us), and click on the City Line 311 link and register their complaint at their convenience, and now, residents can utilize the Danbury Direct app from their iPhone to submit a concern or question. Residents can choose to provide their contact information, so the UNIT can follow up and provide an update on the situation. By visiting the Neighborhood Assistance Department on the City's website, residents will also be able to view the UNIT's monthly activity.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,

Shawn Stillman  
Coordinator, Office of Neighborhood Assistance