

DANBURY LIBRARY STATISTICS - Mayor and City Council - December 2012

	July 12	Aug 12	Sept 12	Oct 12	Nov 12	Dec 12	YTD 12-13	YTD 11-12	+/-	%
DAYS OPEN PER MONTH	25	24	28	27	28	28	160	165	(5)	-3%
NUMBER OF PEOPLE ENTERING LIBRARY	37,986	34,808	30,902	31,079	31,854	29,109	195,737	216,850	(21,113)	-10%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,519	1,450	1,104	1,151	1,138	1,040	1,223	1,314	(91)	-7%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	31442	30312	30764	30303	29479	29806	29806	30544	(738)	-2%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY										
Total circulation transactions (check-out, check-in, renewals, holds)	101,879	93,682	77,475	74,536	77,738	69,677	494,987	535,722	(40,735)	-8%
Total items checked out & renewed ²	55,348	47,839	41,978	40,604	41,390	36,994	264,153	286,474	(22,321)	-8%
Items checked out per library customer	1.8	1.6	1.4	1.3	1.4	1.2				
Average number of items checked out per day	2,214	1,993	1,499	1,504	1,478	1,321	1651	1,736	(85)	-5%
Items checked out with self-check machines	40,125	34,139	30,161	28,981	28,599	24,748	186,753	200,939	(14,186)	-7%
% of total checked out via self-check machines	72%	71%	72%	71%	69%	67%	71%	70%		
General adult circulating materials	10,061	9,068	8,179	7,620	7,095	6,488	48,511	53,136	(4,625)	-9%
14-day books	1,397	1,355	1,134	1,078	1,098	938	7,000	8,585	(1,585)	-18%
Print Language Center	319	360	406	269	333	284	1,971	2,721	(750)	-28%
Music CDs	1,829	1,707	1,568	1,559	1,621	1,589	9,873	10,602	(729)	-7%
DVDs and Blu-rays	14,648	13,267	12,270	11,844	12,670	11,766	76,465	82,664	(6,199)	-7%
Books on CD and Playaways	1,508	1,432	1,485	1,428	1,407	1,222	8,482	9,197	(715)	-8%
AV Language Center	173	159	194	176	146	104	952	1,004	(52)	-5%
Total junior circulating materials	21,734	16,958	13,406	13,449	13,803	11,732	91,082	96,926	(5,844)	-6%
Items loaned to other libraries	188	195	180	102	118	91	874	578	296	51%
Items borrowed from other libraries	248	330	238	207	250	196	1,469	1,576	(107)	-7%
Questions answered (in person, phone) ³	10,880	10,306	5,632	5,840	5,544	4,804	43,006	42,719	287	1%
Library programs (All)	50	24	30	65	52	40	261	264	(3)	-1%
Library program attendance	1,667	993	709	1,778	1,271	1,040	7,458	7,506	(48)	-1%
Average program attendance	33	41	24	27	24.4	26.0	29	28	0	1%
Summer Reading participants	1200	0	0	0	0	0	1200	942	258	27%
Computer usage	7,137	7,205	6,630	6,834	7,330	6,637	41,773	50,185	(8,412)	-17%
Microfilm use	46	35	61	41	67	45	295	509	(214)	-42%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC										
Use of databases	103	83	74	61	47	39	407	970	(563)	-58%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	703	605	589	268	433	330	2928	1,496	1,432	96%
VOLUNTEER HOURS	66	76	66	52	41	78	378	508	(130)	-26%

1. An active card is one that has been used in the past 18 months

3. Began counting LTC questions answered 8/3/11.

2. The details that follow are samples of what we loan and do not add up to the total items checked out.

4. Library Anywhere counted (9/11-on)