

DANBURY LIBRARY STATISTICS NOVEMBER 2012

	July 12	Aug 12	Sept 12	Oct 12	Nov 12	YTD 12-13	YTD 11-12	+/-	%
DAYS OPEN PER MONTH	25	24	28	27	28	132	138	(6)	-4%
NUMBER OF PEOPLE ENTERING LIBRARY	37,986	34,808	30,902	31,079	31,854	166,628	185,440	(18,812)	-10%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,519	1,450	1,104	1,151	1,138	1,262	1,344	(81)	-6%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	31442	30312	30764	30303	29479	29479	30224	(745)	-2%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY									
Total circulation transactions (check-out, check-in, renewals, holds)	101,879	93,682	77,475	74,536	77,738	425,310	459,617	(34,307)	-7%
Total items checked out & renewed ²	55,348	47,839	41,978	40,604	41,390	227,159	246,209	(19,050)	-8%
Items checked out per library customer	1.8	1.6	1.4	1.3	1.4				
Average number of items checked out per day	2,214	1,993	1,499	1,504	1,478	1721	1,784	(63)	-4%
Items checked out with self-check machines	40,125	34,139	30,161	28,981	28,599	162,005	171,450	(9,445)	-6%
% of total checked out via self-check machines	72%	71%	72%	71%	69%	71%	70%		
General adult circulating materials	10,061	9,068	8,179	7,620	7,095	42,023	45,607	(3,584)	-8%
14-day books	1,397	1,355	1,134	1,078	1,098	6,062	7,482	(1,420)	-19%
Print Language Center	319	360	406	269	333	1,687	2,317	(630)	-27%
Music CDs	1,829	1,707	1,568	1,559	1,621	8,284	8,603	(319)	-4%
DVDs and Blu-rays	14,648	13,267	12,270	11,844	12,670	64,699	69,783	(5,084)	-7%
Books on CD and Playaways	1,508	1,432	1,485	1,428	1,407	7,260	7,808	(548)	-7%
AV Language Center	173	159	194	176	146	848	869	(21)	-2%
Total junior circulating materials	21,734	16,958	13,406	13,449	13,803	79,350	85,152	(5,802)	-7%
Items loaned to other libraries	188	195	180	102	118	783	500	283	57%
Items borrowed from other libraries	248	330	238	207	250	1,273	1,365	(92)	-7%
Questions answered (in person, phone) ³	10,880	10,306	5,632	5,840	5,544	38,202	38,794	(592)	-2%
Library programs (All)	50	24	30	66	50	220	224	(4)	-2%
Library program attendance	1,667	993	709	1,778	1,271	6,418	6,598	(180)	-3%
Average program attendance	33	41	24	27	25.4	29	29	(0)	-1%
Summer Reading participants	1200	0	0	0	0	1200	942	258	27%
Computer usage	7,137	7,205	6,630	6,834	7,330	35,136	42,656	(7,520)	-18%
Microfilm use	46	35	61	41	67	250	452	(202)	-45%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC									
Use of databases	103	83	74	61	47	368	883	(515)	-58%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	703	605	589	268	433	2598	1,192	1,406	118%
VOLUNTEER HOURS	66	76	66	52	41	301	357	(56)	-16%

1. An active card is one that has been used in the past 18 months
2. The details that follow are samples of what we loan and do not add up to the total items checked out.
3. Began counting LTC questions answered 8/3/11.
4. Library Anywhere counted (9/11-on)