

DANBURY LIBRARY -- THE YEAR AT A GLANCE
2009 - 2010
Mayor and Common Council

	July 09	Aug. 09	Sept. 09	Oct. 09	Nov. 09	Dec. 09	Jan. 10	Feb. 10	Mar. 10	Apr. 10	May 10	June 10	YTD TOTAL 2009-10	YTD TOTAL 2008-09	+/-	%
Days open	25	26	28	30	28	29	0	0	0	0	0	0	166	153	13	8%
Number of people who walked through our doors	41,829	39,529	40,475	44,121	38,179	37,395	-	-	-	-	-	-	241,527	257,124	(15,597)	-6%
Residents with active library cards 1	28,839	29,363	28,847	29,292	29,711	29,621	-	-	-	-	-	-	29,621	29,491	130	0.4%
Program attendance (adult, Jr, computer workshops & ESL classes)	1,209	468	1,167	1,811	657	1,455	-	-	-	-	-	-	6,767	8,652	(1,885)	-22%
Computer usage	12,010	11,909	10,612	10,707	10,370	10,653	-	-	-	-	-	-	66,261	74,802	(8,541)	-11%
Total items checked out 2	61,771	57,672	50,748	53,873	51,621	48,984	-	-	-	-	-	-	324,669	327,992	(3,323)	-1%
adult books	19,046	18,542	16,409	16,534	15,121	14,328	-	-	-	-	-	-	99,980	100,202	(222)	-0.2%
music CDs	3,260	3,069	2,600	2,819	2,685	2,857	-	-	-	-	-	-	17,290	20,265	(2,975)	-15%
books on CD	1,663	1,558	1,435	1,519	1,472	1,420	-	-	-	-	-	-	9,067	8,760	307	4%
DVDs	16,512	16,369	15,417	16,937	16,869	17,124	-	-	-	-	-	-	99,228	99,389	(161)	-0.2%
children's items	19,875	16,811	13,761	14,858	14,382	12,127	-	-	-	-	-	-	91,814	89,019	2,795	3%
language center	862	843	785	927	787	759	-	-	-	-	-	-	4,963	4,742	221	5%
Items reserved	2,983	2,833	2,075	1,886	1,796	2,014	-	-	-	-	-	-	13,587	16,902	(3,315)	-20%
Items borrowed from other libraries for our customers	234	237	294	318	322	177	-	-	-	-	-	-	1,582	1,570	12	1%
Items renewed by customers themselves	5,528	5,232	5,122	5,551	5,938	5,885	-	-	-	-	-	-	33,256	30,093	3,163	11%
Items checked out by customers themselves	40,553	39,106	33,365	35,486	33,733	31,092	-	-	-	-	-	-	213,335	228,979	(15,644)	-7%
% self is of total	66%	68%	66%	66%	65%	63%							66%	70%		
Reference questions asked (in-person, via phone or email)	3,687	3,105	3,131	3,424	3,512	3,405	-	-	-	-	-	-	20,264	28,923	(8,659)	-30%
External visits to Main Home Page (external only)	17,365	18,637	15,505	15,155	14,068	14,507	-	-	-	-	-	-	95,237	87,036	8,201	9%
External hits on Web Site	77,400	78,380	66,811	71,290	71,783	72,779	-	-	-	-	-	-	438,443	557,977	(119,534)	-21%
Volunteer hours	171	162	194	136	145	135	-	-	-	-	-	-	943	842	101	12%

1 An active card is one that has been used in the past 18 months

2 The details that follow are samples of what we loan & do not add up to the total items checked out.