



CITY OF DANBURY

HEALTH & HUMAN SERVICES DEPARTMENT
155 DEER HILL AVENUE, DANBURY, CONNECTICUT 06810

Central Health Office
203 - 797-4625
Fax 796-1596

Social Services Office
203 - 797-4569
Fax 797-4566

Mayor Mark D. Boughton
City Council
155 Deer Hill Avenue
Danbury, CT 06810

December 29, 2009

Re: Health & Human Services Department Monthly Report

Dear Mayor Boughton and Members of the City Council:

The November 2009 Health & Human Services Department monthly report is provided for your review. Detailed reports are attached for each Division, including the Housing, Food Service, Social Services, Women Infants & Children, School Based Health Centers and Environmental Health which identify specific inspections, tasks and hours provided by our staff. The Department also receives and responds to resident communications through the new *City Line* 311 customer service line and the electronic Q-Alert system. Should you have any questions regarding these issues, feel free to contact myself or each Division Head directly.

Main Topics

Planning meetings were conducted with the State Department of Public Health, Danbury Visiting Nurse Association and the Danbury School System to prepare for the upcoming Flu season. The City of Danbury H1N1 Flu Hotline number was established to keep residents informed about this Flu season at 796-1619. The State of CT also established a H1N1 Flu Hotline at 1-800-830-9426. You are encouraged to review all the information for each Division, as it provides details concerning ongoing activities. Also, I thank you for giving the Health & Human Services Department the opportunity to serve the Citizens of Danbury and feel free to contact us with any questions you may have.

Sincerely,

Scott T. LeRoy MPH, MS
Director of Health, Housing & Welfare

All City Services 311
Eviction Prevention 797-4565
Information-Referral 797-4569

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Connecticut Services!

Emergency Shelter 796-1661
Em. Shelter Fax 796-1660
WIC Program 797-4638



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December 22, 2009

TO : Danbury City Council

FROM: Daniel Barody, Associate Director

RE: Monthly Status Report – Housing, Food Service & Environmental Health Division

November 2009

Housing, Food Service & Environmental Division Combined Stats Report

Inspection / Hours	November 2009	Year to Date (fiscal)
Hazardous Materials Management & Public Health Preparedness (hours)	188	915
Wetlands / Water Resources (hours)	121	654
# Land Use Evaluations (Septic Systems and Well Water Supply)	84	564
# Housing Inspections	26	194
# Food Service Inspections	36	216
# General Nuisance / Miscellaneous Inspections	55	235

See attached narrative

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Environmental Health Division Narrative Report

The status of major project and program activities of the Environmental Health Division (EHD) for November, 2009 can be summarized as follows.

Wetlands / Water Resource Management:

The EHD continued to provide technical support staff to the Environmental Impact Commission (EIC). EHD staff has conducted review of permit documentation and site plans, site inspection of on going construction of EIC Permitted Projects, attended EIC Meeting and discussed environmental issues related to future projects by organizing pre-application meetings with developers and their consultants.

The EHD continued its management of water resource projects, including Tarrywile Lake. The EHD continued to provide staff support and liaison to the Environmental Impact Commission. (EIC), conducting oversight, environmental monitoring and inspection of public and private construction projects.

The EHD conducted site investigations of complaints and construction activities along the shore front of Candlewood Lake in cooperation with The Candlewood Lake Authority (CLA), The EHD receives and processes complaints, service requests and inquiries through the 311 "City Line" and Q-Alert systems.

Program Planning and Administration:

The Director of Health (DOH) and Senior Inspector continued to coordinate various environmental programs

Subsurface Sewage Disposal & Private Water Supply Wells Compliance Program:

The on-site sewage disposal and well permitting program staff continued to perform plan review, site soil suitability testing and inspection.

Land Use:

The EHD continued administration of the Grading Permit Program, conducting permit application review, site inspection and enforcement.

Hazardous Materials Management & Public Health Preparedness:

The Environmental Health Division (EHD) continues in planning, training and preparedness activities for all hazard events as well as completion of annual contract deliverables required by the Connecticut Department of Public Health (DPH) Public Health Emergency Preparedness and Pandemic Influenza Grants.

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HOUSING AND FOOD PROTECTION PROGRAM NARRATIVE

The statistical report reflects field activities conducted in connection with housing, public health and food service functions undertaken by the department. This narrative report is intended to summarize administrative activities and enforcement actions initiated by these sections. The narrative also highlights tasks and initiatives that may be of special interest.

The Office of the Corporation Counsel processed four housing/health code referrals in September. The inspectors were not required to make court appearances. Several other cases were resolved by the City's attorneys prior to court hearings being held. While every effort is made to encourage cooperation to correct violations, non-compliance with department orders leads to court action and possible penalties for contempt of court.

The department continues to participate in systematic and complaint inspections with the UNIT program as needed. Our Department inspectors serve as the liaison's to UNIT and participates in inspections as requested. The department also investigates complaints throughout the city referred through the Mayor's complaint line and from other departments in addition to complaints filed directly with the department. The department also receives complaints and service requests through the 311 system. Food service inspections for the month were affected by the extended leave of a full-time food service inspector.

The department's lead poisoning prevention efforts for the month included monitoring of laboratory reports regarding blood lead levels in children in cooperation with the Connecticut Department of Public Health. Staff made contacts with clients in need of follow up tests according to State testing protocols. Preparations were also made to deal with the increased activity expected to result from the implementation of Connecticut's new law that mandates universal blood lead testing of all children in Connecticut. The law went into effect on January 1, 2009 and has resulted in an increase in department activity in the monitoring and follow up of child blood lead test results. Increased testing may also result in the need for more mandatory environmental inspections by the department to address individual cases of elevated blood lead levels. The law also lowers the action level for triggering such investigations. The department also performed functions as a community partner in the LAMPP Program during the month. Participation makes Danbury property owners eligible to apply for grant funds to abate lead paint, replace windows and perform other repairs necessary to make units lead safe. One application involving a Danbury property is under consideration by LAMPP.

The housing section also provides staff support for the Danbury Fair Rent Commission. The half-time fair housing officer received two fair rent inquiries during February. The officer received one housing discrimination inquiry. The staff also serves to assist the Danbury Housing Partnership and staff their meetings as well as the Continuum of Care

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TO: Danbury City Council

FROM: Patty Mascoli, WIC Program Director

RE: Monthly Status Report-WIC Program, November 2009

Description:

The City of Danbury's, Department of Health and Human Services has been the parent agency to our local Danbury WIC Program since its start up date of May 1st, 1978. In October of 1978 the Program was expanded beyond Danbury to include the surrounding towns of Bethel, Bridgewater, Brookfield, Kent, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Sherman, Warren and Washington and still serves this geographical area today.

Mission Statement:

The Danbury WIC Program is committed to improving the health of eligible pregnant women, new mothers, and children by providing nutrition education, breastfeeding support, healthy foods, and referrals to health and social programs during the critical stages of fetal and early childhood development. We do that by giving our most vulnerable children the best possible start by providing optimal nutrition during the critical stages of fetal and early childhood development phases.

Site Operations:

The Danbury WIC Program is located at 13 Main St., Danbury, CT. A satellite operation is located at the Visiting Nurses Association Building, 68 Park Lane, New Milford, CT where we visit one time a month and serve approximately 100+ area residents. A new satellite location to launch 12/10/09 at the Women's Center at Danbury Hospital we will visit one time a month. Our current sites are in locations that insure accessibility for both the Danbury and New Milford area participants. Hours of service include extended hours of operation Monday –Thursday and on Saturdays these hours offer flexibility for the working client as well as the opportunities for walk-ins.

Additional Information:

A new satellite location will be run monthly the second Thursday of the month at the Women's Center at Danbury Hospital. The initial hours of operation will be 8-11:30am. WIC is trying to increase the enrollment of pregnant women during their first trimester in order to effect birth outcomes.

Key Indicators	11/09	10/09
Number of clients served in Danbury	2333**	2333
Number of clients served in New Milford	144**	144
Dollar Amount of Food Vouchers to be redeemed in the Greater Danbury Area	\$113,180	\$130,993

**The number of clients served is not reflective of the actual numbers. The State is working with a new version of our SWISS programming and is unable to run an accurate report at this time. We expect to run the report next month.

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To: City Council & Mayor Boughton

From: Social Services

RE: Activities During December 2009

Mission Statement:

Our Social Services seek to provide the community and its residents with access to municipal and community social services in an expeditious, cost effective and comprehensive manner. Efforts are focused on improving access to housing and emergency shelter; improving access to medical care and coverage and improving social conditions for residents via collaboration and advocacy at the local, state and federal level by identifying needs and working to create systems of access that are inclusive of all residents in need.

The following are the highlights from our Social Services activities:

- Our Housing Caseworker managed 74 active cases.
- The Day Center had a total of 349 visits from homeless individuals.
- Social service collaborations were continued for the clients at both the AmeriCares Free Clinic and the Wellness on Wheels van through existing services and referrals. 3 emergency Prescription applications were reviewed.
- Our Emergency Shelter provided 11 new homeless individuals with services and had 349 stays from homeless individuals.
- 123 Housing Case Management services were provided by our Housing Case worker.
- The Homeless Management Information System was updated to reflect current clients and activities in the Welfare Department and through the collaboration with Dreamhomes.
- 2 Meeting was conducted with the Continuum of Care.
- Project Homeless Connect was held on Saturday Dec. 11, 2009 with approx. 204 clients using services.
- 11 requests were processed through the Fair Rent & Affordable Housing activities.

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SCHOOL BASED HEALTH CENTERS (SBHC)
 155 DEER HILL AVENUE
 DANBURY, CONNECTICUT 06810

Melanie S. Bonjour
Clinic Administrator

(203) 797-4625
FAX:(203) 796-1596

TO: Honorable Members of the Danbury City Council
FROM: Melanie Bonjour, School Based Health Center (SBHC) Clinic Administrator
RE: **Monthly Status Report – December 2009**

Update on School-Based Health Center Program Initiatives

City of Danbury School Based Health Centers Awarded Funding from the Union Savings Bank (USB) Foundation

The City of Danbury School Based Health Center Program was recently awarded \$5,000 in funding from the Union Savings Bank Foundation to support anti-violence outreach and education efforts at the city's two middle school and high school.

The SBHC staff have carried out a school-wide prevention and awareness program "Adolescents Learning the Impact of Violence Week" (ALIVE Week) at Broadview Middle School and Danbury High School for the past five years. Due to the overwhelming positive feedback from school faculty and students, SBHC staff applied to the USB Foundation for funding to offer the school-wide awareness event at all three schools during the Spring of 2010.

The funding will be used to bring a Colorado based program, *Rachael's Challenge*, to Danbury to conduct a one hour evening session with parents and community leaders, introducing them to ways they can reinforce the decisions their youth are making. Funding will also provide for student assemblies led by Interactive Theatre Group, who will carry out skits addressing violence related issues (i.e. peer conflict, dating violence, substance abuse and risky behaviors) and engage the audience in developing positive ways to resolve difficult issues.

"H1N1 Vaccine Distribution" – All SBHC Sites

SBHC Nurse Practitioners at all SBHC sites continue to participate in local H1N1 vaccination efforts. H1N1 vaccine is available at all three SBHC clinics. Medical staff continue to conduct outreach to students and faculty regarding availability of the vaccine. In addition, program staff have extended their participation in local vaccination efforts by volunteering at Danbury VNA public clinics.

Staffs are conducting illness incidence surveillance, maintaining on-going communication with the local MDA and are assisting with school located vaccine clinics. This process will continue as the pandemic unfolds.