

DANBURY LIBRARY -- THE YEAR AT A GLANCE
2009 - 2010
Mayor and Common Council

	July 09	Aug. 09	Sept. 09	Oct. 09	Nov. 09	Dec. 09	Jan. 10	Feb. 10	Mar. 10	Apr. 10	May 10	June 10	YTD TOTAL 2009-10	YTD TOTAL 2008-09	+/-	%
Days open	25	26	28	30	0	0	0	0	0	0	0	0	109	103	6	6%
Number of people who walked through our doors	41,829	39,529	40,475	44,121	-	-	-	-	-	-	-	-	165,954	167,152	(1,199)	-1%
Residents with active library cards 1	28,839	29,363	28,847	29,292	-	-	-	-	-	-	-	-	29,292	30,703	(1,411)	-5%
Program attendance (adult, Jr, computer workshops & ESL classes)	1,209	468	1,167	1,811	-	-	-	-	-	-	-	-	4,655	6,329	(1,674)	-26%
Computer usage	12,010	11,909	10,612	10,707	-	-	-	-	-	-	-	-	45,238	52,482	(7,244)	-14%
Total items checked out 2	61,771	57,672	50,748	53,873	-	-	-	-	-	-	-	-	224,064	226,598	(2,534)	-1%
adult books	19,046	18,542	16,409	16,534	-	-	-	-	-	-	-	-	70,531	70,202	329	0.5%
music CDs	3,260	3,069	2,600	2,819	-	-	-	-	-	-	-	-	11,748	13,378	(1,630)	-12%
books on CD	1,663	1,558	1,435	1,519	-	-	-	-	-	-	-	-	6,175	5,979	196	3%
DVDs	16,512	16,369	15,417	16,937	-	-	-	-	-	-	-	-	65,235	65,605	(370)	-1%
children's items	19,875	16,811	13,761	14,858	-	-	-	-	-	-	-	-	65,305	64,185	1,120	2%
language center	862	843	785	927	-	-	-	-	-	-	-	-	3,417	3,368	49	1%
Items reserved	2,983	2,833	2,075	1,886	-	-	-	-	-	-	-	-	9,777	11,521	(1,744)	-15%
Items borrowed from other libraries for our customers	234	237	294	318	-	-	-	-	-	-	-	-	1,083	1,085	(2)	-0.2%
Items renewed by customers themselves	5,528	5,232	5,122	5,551	-	-	-	-	-	-	-	-	21,433	20,882	551	3%
Items checked out by customers themselves	40,553	39,106	33,365	35,486	-	-	-	-	-	-	-	-	148,510	158,091	(9,581)	-6%
% self is of total	66%	68%	66%	66%									66%	70%		
Reference questions asked (in-person, via phone or email)	3,687	3,105	3,131	3,424	-	-	-	-	-	-	-	-	13,347	22,960	(9,613)	-42%
External visits to Main Home Page (external only)	17,365	18,637	15,505	15,155	-	-	-	-	-	-	-	-	66,662	59,475	7,187	12%
External hits on Web Site	77,400	78,380	66,811	71,290	-	-	-	-	-	-	-	-	293,881	373,764	(79,883)	-21%
Volunteer hours	171	162	194	136	-	-	-	-	-	-	-	-	663	547	116	21%

1 An active card is one that has been used in the past 18 months

2 The details that follow are samples of what we loan & do not add up to the total items checked out.