

**DANBURY LIBRARY -- THE YEAR AT A GLANCE**  
**2009 - 2010**  
**Mayor and Common Council**

|   | July 09       | Aug. 09 | Sept. 09 | Oct. 09 | Nov. 09 | Dec. 09 | Jan. 10 | Feb. 10 | Mar. 10 | Apr. 10 | May 10 | June 10 | YTD TOTAL<br>2009-10 | YTD TOTAL<br>2008-09 | +/-            | %          |
|---|---------------|---------|----------|---------|---------|---------|---------|---------|---------|---------|--------|---------|----------------------|----------------------|----------------|------------|
| <b>Days open</b>  | 25            | 0       | 0        | 0       | 0       | 0       | 0       | 0       | 0       | 0       | 0      | 0       | 25                   | 25                   | -              | 0%         |
| <b>Number of people who walked through our doors</b>                    | 41,829        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 41,829               | 40,745               | 1,085          | 3%         |
| <b>Residents with active library cards 1</b>                            | 28,839        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 28,839               | 29,317               | (478)          | -2%        |
| <b>Program attendance</b> (adult, Jr, computer workshops & ESL classes) | 1,209         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 1,209                | 2,443                | (1,234)        | -51%       |
| <b>Computer usage</b>   | 12,010        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 12,010               | 14,038               | (2,028)        | -14%       |
| <b>Total items checked out 2</b>  | <b>61,771</b> | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | <b>61,771</b>        | <b>63,886</b>        | <b>(2,115)</b> | <b>-3%</b> |
| <b>adult books</b>  | 19,046        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 19,046               | 19,220               | (174)          | -0.9%      |
| <b>music CDs</b>  | 3,260         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 3,260                | 3,470                | (210)          | -6%        |
| <b>books on CD</b>  | 1,663         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 1,663                | 1,557                | 106            | 7%         |
| <b>DVDs</b>   | 16,512        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 16,512               | 17,611               | (1,099)        | -6%        |
| <b>children's items</b>   | 19,875        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 19,875               | 19,917               | (42)           | -0.2%      |
| <b>language center</b>  | 862           | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 862                  | 828                  | 34             | 4%         |
| <b>Items reserved</b>   | 2,983         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 2,983                | 3,423                | (440)          | -13%       |
| <b>Items borrowed from other libraries for our customers</b>            | 234           | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 234                  | 242                  | (8)            | -3%        |
| <b>Items renewed by customers themselves</b>                            | 5,528         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 5,528                | 5,858                | (330)          | -6%        |
| <b>Items checked out by customers themselves</b>                        | 40,553        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 40,553               | 43,973               | (3,420)        | -8%        |
| <b>% self is of total</b>   | 66%           |         |          |         |         |         |         |         |         |         |        |         | 66%                  | 69%                  |                |            |
| <b>Reference questions asked</b> (in-person, via phone or email)        | 3,687         | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 3,687                | 8,965                | (5,278)        | -59%       |
| <b>External visits to Main Home Page</b> (external only)                | 17,365        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 17,365               | 15,567               | 1,798          | 12%        |
| <b>External hits on Web Site</b>  | 77,400        | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 77,400               | 93,566               | (16,166)       | -17%       |
| <b>Volunteer hours</b>  | 171           | -       | -        | -       | -       | -       | -       | -       | -       | -       | -      | -       | 171                  | 122                  | 50             | 41%        |

1 An active card is one that has been used in the past 18 months

2 The details that follow are samples of what we loan & do not add up to the total items checked out.