



CITY OF DANBURY

HEALTH, HOUSING, & WELFARE DEPARTMENT
155 DEER HILL AVENUE, DANBURY, CONNECTICUT 06810

Central Health & Housing Office
203 - 797-4625
Fax 796-1596

Central Welfare Office
203 - 797-4569
Fax 797-4566

Mayor Mark D. Boughton
Common Council
155 Deer Hill Avenue
Danbury, CT 06810

August 25, 2009

Re: Department of Health, Housing & Welfare's Monthly Report

Dear Mayor Boughton and Members of the Common Council:

The July 2009 Department of Health & Housing monthly report is provided for your review. Detailed reports are attached for each Division, including the Housing & Food Service, Welfare and Environmental Health which identify specific inspections, tasks and hours provided by our staff. The Department also receives and responds to resident communications through the new *City Line* 311 customer service line and the electronic Q-Alert system. Should you have any questions regarding these issues, feel free to contact myself or each Division Head directly.

Main Topics

The Food Service Inspection summary scores are continuously posted for public information on the City of Danbury web site. Current inspection results are available for public review, these results area added to the web site by City staff.

Additional Topics

Planning meetings were conducted with the State Department of Public Health and the Danbury School System to prepare for the upcoming Flu season. You are encouraged to review all the information for each Division, as it provides details concerning ongoing activities. Also, I thank you for giving the Department of Health, Housing & Welfare the opportunity to serve the Citizens of Danbury and feel free to contact us with any questions you may have.

Sincerely,

Scott T. LeRoy MPH, MS
Director of Health, Housing & Welfare

Medical Outreach 797-4567
Eviction Prevention 797-4565
Information-Referral 797-4569

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Em. Shelter Fax 796-1660
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August 24, 2009

TO : Danbury Common Council

FROM: Daniel Baroody, Senior Inspector, Environmental Health Division

RE: Monthly Status Report – Housing, Food Service & Environmental Health Division
July, 2009

JULY 2009

Housing, Food Service & Environmental Division Combined Stats Report

Inspection / Hours	July 2009	Year to Date (fiscal)
Hazardous Materials Management & Public Health Preparedness (hours)	167	167
Wetlands / Water Resources (hours)	121	121
# Land Use Evaluations (Septic Systems and Well Water Supply)	115	115
# Housing Inspections	27	27
# Food Service Inspections	59	59
# General Nuisance / Miscellaneous Inspections	21	21

See attached narratives.

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Environmental Health Division Narrative Report

The status of major project and program activities of the Environmental Health Division (EHD) for July, 2009 can be summarized as follows.

Wetlands / Water Resource Management:

The EHD continued to provide technical support staff to the Environmental Impact Commission (EIC). EHD staff has conducted review of permit documentation and site plans, site inspection of on going construction of EIC Permitted Projects, attended EIC Meeting and discussed environmental issues related to future projects by organizing pre-application meetings with developers and their consultants.

The EHD continued its management of water resource projects, including Tarrywile Lake. The EHD continued to provide staff support and liaison to the Environmental Impact Commission. (EIC), conducting oversight, environmental monitoring and inspection of public and private construction projects.

The EHD conducted site investigations of complaints and construction activities along the shore front of Candlewood Lake in cooperation with The Candlewood Lake Authority (CLA),

The EHD receives and processes complaints, service requests and inquiries through the 311 "City Line" and Q-Alert systems.

Program Planning and Administration:

The Director of Health (DOH) and Senior Inspector continued to coordinate various environmental programs

Subsurface Sewage Disposal & Private Water Supply Wells Compliance Program:

The on-site sewage disposal and well permitting program staff continued to perform plan review, site soil suitability testing and inspection.

Land Use:

The EHD continued administration of the Grading Permit Program, conducting permit application review, site inspection and enforcement.

Hazardous Materials Management & Public Health Preparedness:

The Environmental Health Division (EHD) continues in planning, training and preparedness activities for all hazard events as well as completion of annual contract deliverables required by the Connecticut Department of Public Health (DPH) Public Health Emergency Preparedness and Pandemic Influenza Grants.

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HOUSING AND FOOD PROTECTION PROGRAM NARRATIVE

The statistical report reflects field activities conducted in connection with housing, public health and food service functions undertaken by the department. This narrative report is intended to summarize administrative activities and enforcement actions initiated by these sections. The narrative also highlights tasks and initiatives that may be of special interest.

The Office of the Corporation Counsel processed ten housing/health code referrals in February. The inspectors made court appearances on three cases. Several other cases were resolved by the City's attorneys prior to court hearings being held. While every effort is made to encourage cooperation to correct violations, non-compliance with department orders leads to court action and possible penalties for contempt of court.

The department continues to participate in systematic and complaint inspections with the UNIT program as needed. Our Department inspectors serve as the liaison's to UNIT and participates in inspections as requested. The department also investigates complaints throughout the city referred through the Mayor's complaint line and from other departments in addition to complaints filed directly with the department. The department also receives complaints and service requests through the 311 system. Food service inspections for the month were affected by the extended leave of a full-time food service inspector.

The department's lead poisoning prevention efforts for the month included monitoring of laboratory reports regarding blood lead levels in children in cooperation with the Connecticut Department of Public Health. Staff made contacts with clients in need of follow up tests according to State testing protocols. Preparations were also made to deal with the increased activity expected to result from the implementation of Connecticut's new law that mandates universal blood lead testing of all children in Connecticut. The law went into effect on January 1, 2009 and has resulted in an increase in department activity in the monitoring and follow up of child blood lead test results. Increased testing may also result in the need for more mandatory environmental inspections by the department to address individual cases of elevated blood lead levels. The law also lowers the action level for triggering such investigations. The department also performed functions as a community partner in the LAMPP Program during the month. Participation makes Danbury property owners eligible to apply for grant funds to abate lead paint, replace windows and perform other repairs necessary to make units lead safe. One application involving a Danbury property is under consideration by LAMPP.

The housing section also provides staff support for the Danbury Fair Rent Commission. The half-time fair housing officer received two fair rent inquiries during February. The officer received one housing discrimination inquiry. The staff also serves to assist the Danbury Housing Partnership and staff their meetings as well as the Continuum of Care.

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To: Common Council & Mayor Boughton
From: Welfare Division

RE: Activities during July 2009

Mission Statement:

The City of Danbury-Welfare Division seeks to provide the community and its residents with access to municipal and community social services in an expeditious, cost effective and comprehensive manner. The division's efforts at this time are focused on improving access to housing and emergency shelter; improving access to medical care and coverage and improving social conditions for residents via collaboration and advocacy at the local, state and federal level by identifying needs and working to create systems of access that are inclusive of all residents in need.

The following are the highlights of the Welfare Division's activities during July 2009

- Our Housing Caseworker managed 72 active cases.
- The Day Center Caseworker managed 114 unduplicated active cases at our Emergency Shelter with 23 new cases added. 432 total units of service were provided at our Day Center. The Day Center had a total of 546 visits from homeless individuals.
- Social service collaborations were continued for the clients at both the AmeriCares Free Clinic and the Wellness on Wheels van through existing services and referrals.
- Our Emergency Shelter provided 18 new homeless individuals with services and had 539 stays from homeless individuals.
- Homeless individuals are offered assistance with finding employment and job searches.
- The Housing Caseworker processed 30 housing assistance requests, 7 back rent assistance requests and 8 housing searches.
- The Homeless Management Information System was updated to reflect current clients and activities in the Welfare Department and through the collaboration with Dreamhomes.
- 2 Meeting was conducted with the Continuum of Care.
- 2 Meetings were conducted with the Housing Partnership.
- 1 Meeting was held with the Veterans Working Group on "Housing for Hero's."

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WIC PROGRAM OFFICE
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FAX (203) 796-1567

Melanie S. Bonjour
Clinic Administrator

(203) 797-4625
FAX:(203) 796-1596

TO: Honorable Members of the Danbury Common Council
FROM: Melanie Bonjour, School Based Health Center (SBHC) Clinic Administrator
RE: **Monthly Status Report – August 2009 / Student Satisfaction Survey – Spring 2009**

In May and June 2009, the City of Danbury School Based Health Centers located in Danbury High School, Rogers Park Middle School and Broadview Middle School conducted a student satisfaction survey as part of a statewide effort to gather patient opinion regarding the service delivery provide by the on-site program staff. Seventy-four CT SBHC clinics participated in the survey which was conducted during the months of May and June 2009. The one-page survey was made available to all students utilizing SBHC clinic services and was completed on a voluntary, confidential basis.

One Hundred and Forty-seven (147) surveys were completed by students enrolled in grades 6 -12 in the Danbury SBHC sites. Highlights of the results are noted below:

- 1) Who did you see for a visit?
Nurse Practitioner: 60% Social Work: 28% Dental Hygienist: 8% Dentist: 1% Other: 3%
- 2) About how many visits have you made to the health center this school year?
1st visit: 18% 2-5 visits: 35% 6 – 10 visits: 16% > 10 visits: 28%
- 3) How would you rate the care you received at the Health Center today?
Excellent: 80% Good: 18% Okay: 2% Poor: 0%
- 4) I have learned some new health habits through my visit(s) here.
Yes: 78% No: 13% Don't Know: 1% 1st visit: 8%
- 5) Will you continue to use the Health Center for your health care?
Yes: 95% No: 4% Not sure: 1%
- 6) Do you have health insurance?
Yes: 51% No: 17% Don't Know: 32%



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TO: Danbury Common Council
FROM: Patty Mascoli, WIC Program Director
RE: Monthly Status Report-WIC Program, July 2009

Description:

The City of Danbury's, Department of Health, Housing, and Welfare has been the parent agency to our local Danbury WIC Program since its start up date of May 1st, 1978. In October of 1978 the Program was expanded beyond Danbury to include the surrounding towns of Bethel, Bridgewater, Brookfield, Kent, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Roxbury, Sherman, Warren and Washington and still serves this geographical area today.

Mission Statement:

The Danbury WIC Program is committed to improving the health of eligible pregnant women, new mothers, and children by providing nutrition education, breastfeeding support, healthy foods, and referrals to health and social programs during the critical stages of fetal and early childhood development. We do that by giving our most vulnerable children the best possible start by providing optimal nutrition during the critical stages of fetal and early childhood development phases.

Site Operations:

The Danbury WIC Program is located at 13 Main St., Danbury, CT. A satellite operation is located at the Visiting Nurses Association Building, 68 Park Lane, New Milford, CT where we visit one time a month and serve approximately 100+ area residents.

Our two current sites are in locations that insure accessibility for both the Danbury and New Milford area participants. Hours of service include extended hours of operation Monday –Thursday and on Saturdays these hours offer flexibility for the working client as well as the opportunities for walk-ins.

Additional Information:

City of Danbury's WIC Program has the highest Breastfeeding initiation rate in the State of Connecticut of over 90%.

Key Indicators	7/09	6/09	# Difference
Number of clients served in Danbury	2219	2193	+26
Number of clients served in New Milford	145	152	-7
Number of new applicants	35	30	+5
Dollar Amount of Food Vouchers to be redeemed in the Greater Danbury Area	\$142,552	\$131,319.83	+\$11,232.17
Number of families who received farmer market coupons	\$839	0 issued	839
Dollar amount of farmer market coupons	\$12,585	0	\$12,585

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