



CITY OF DANBURY
OFFICE OF NEIGHBORHOOD ASSISTANCE

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Livable Neighborhoods 2009

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“Building a Better Danbury”
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Honorable Mayor Boughton and Common Council Members:

Spring is in full swing for the UNIT. From the time period of the previous Common Council report, March 31st, up until April 28th, the UNIT has responded to 141 issues. This does not include any follow up re-inspections from previously noted issues that the UNIT continues to follow up on.

The warm weather has encouraged Danbury residents to spend more time outdoors. As a result, our department handled just about as many calls in April, than January and February combined. Here is a general breakdown of some of the issues that the UNIT addressed in April:

- 55 concerns related to properties with garbage and rubbish on it.
- 17 inspections regarding unsafe living conditions.
- 16 complaints of front yard parking.
- 9 responses to abandoned/unregistered cars.
- 30 miscellaneous quality of life complaints (this includes commercial vehicles in residential areas, businesses possibly operating without a license, neighborhood nuisance complaints, etc)

Some notable achievements for April include the elimination of an illegal and unsafe car repair business being run in the after hours of 301 White Street. UNIT member, Officer Ken Utter, had taken note of it while on patrol one evening and the UNIT intervened the following day to shut it down. As a result, two commercial vehicles were removed from the scene, as well as an unregistered and inoperable car.

Clean City Danbury is Saturday, May 2nd and the UNIT has been encouraging all residents to take advantage of this day to clean up their properties and dispose of their rubbish for free at the local drop sites. Volunteers are needed to adopt areas of their

neighborhoods to help maintain and keep clean through out the year. Anyone interested in volunteering can contact Elisa Munoz in the Mayor's office at 797-4511.

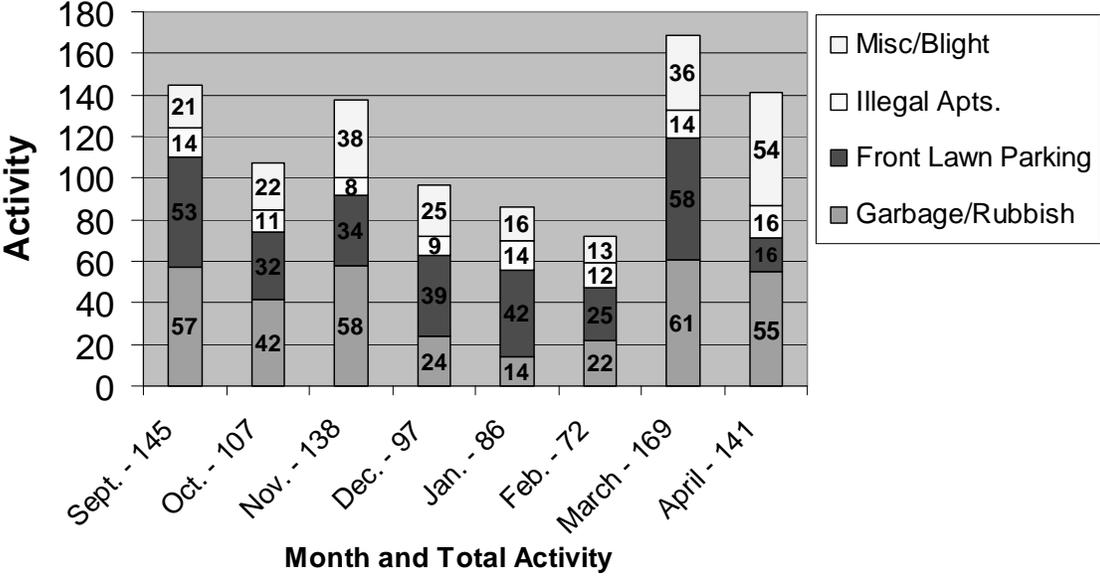
The Office of Neighborhood Assistance and Mayor Mark Boughton hosted a neighborhood meeting on Monday, April 27th. We were real pleased with the turnout as nearly 50 residents attended. Property owners and residents living on or around the areas of Deer Hill Ave, Southern Blvd, Mountainville Ave, West Wooster St and Garfield Ave were invited to learn how the UNIT will be conducting ACTION (Active Commitment Toward Improving Our Neighborhood) in their neighborhood. The meeting allowed the residents a Q&A session and it was an excellent forum to remind Danbury's residents to utilize City Line 311.

The goal of the UNIT is to improve the quality of life in Danbury and maintain the city as a desirable place to live. The UNIT is committed to addressing and resolving these issues as quickly as possible.

The UNIT continues to encourage the participation of Danbury's residents to report any concerns in their neighborhood by utilizing the City Line 311 system. Residents of Danbury can simply dial 311 from their home phones, or 203-744-4311 from out of town or cell phones. Additionally, residents can log on to the City's webpage, www.ci.danbury.ct.us, and click on the City Line 311 link and register their complaint at their convenience. Residents can choose to provide their contact information, so the UNIT can follow up and provide an update on the situation. By visiting the Neighborhood Assistance Department on the City's website, residents will also be able to view the UNIT's monthly activity.

Below is a bar graph illustrating the monthly totals of UNIT service requests for various concerns. Front lawn parking and garbage/debris result in the majority of the daily issues faced by the UNIT. Miscellaneous may include homes in disrepair, illegal dumping, blight, etc.

UNIT Activity



311 Call Center Report: March 2009

The month of March saw the 311 Call Center receive 820 calls from residents with a wide range of inquiries. On March 2 City Hall was closed due to a snow storm, however the 311 call center remained open all day for residents and received approximately 80 calls from residents with concerns about plowing, sidewalks, road conditions, and closings around the area. Many residents also called in response to the article in the News Times outlining the UNIT's goals of clean and safe neighborhoods; reporting garbage on properties, front lawn parking, suspected unsafe living conditions, and improper land use. The residents of Danbury have also been happy to hear that Clean City Danbury Day has been officially announced for May 2 from 8am-1pm. Residents have been eagerly anticipating this announcement for months and are looking forward to disposing of their garbage at one of the dumpster locations around the City. Residents have also been calling for the past few weeks awaiting the official announcement of the Spring Leaf Pick-Up program which, as of March 31, has not yet been declared in a press release. Residents continue to utilize 311 as a reliable source of free, dependable information; whether the resident is looking for a phone number, address, hours of operation, location of the recycling truck, or information on upcoming City events (such as the fireworks, carnival, or meeting schedule) – the 311 Call Center is always well-equipped to answer all questions.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,
Shawn Stillman
Coordinator, Office of Neighborhood Assistance