



CITY OF DANBURY
DEPARTMENT NEIGHBORHOOD ASSISTANCE

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Livable Neighborhoods 2008

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“Building a Better Danbury”
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Honorable Mayor & Common Council Members:

The month of May has ushered in a new era of UNIT activity. Beginning the week of June 2, 2008, the UNIT will now be conducting A.C.T.I.O.N. (Active Commitment Towards Improving Our Neighborhoods) across Danbury. The goal of ACTION is to improve and maintain the quality of life that all residents seek who chose to live in our City. Garbage and rubbish complaints are still the most numerous for UNIT inspectors and through ACTION we will be able to effectively move throughout the City and target areas that are constant blight issues.

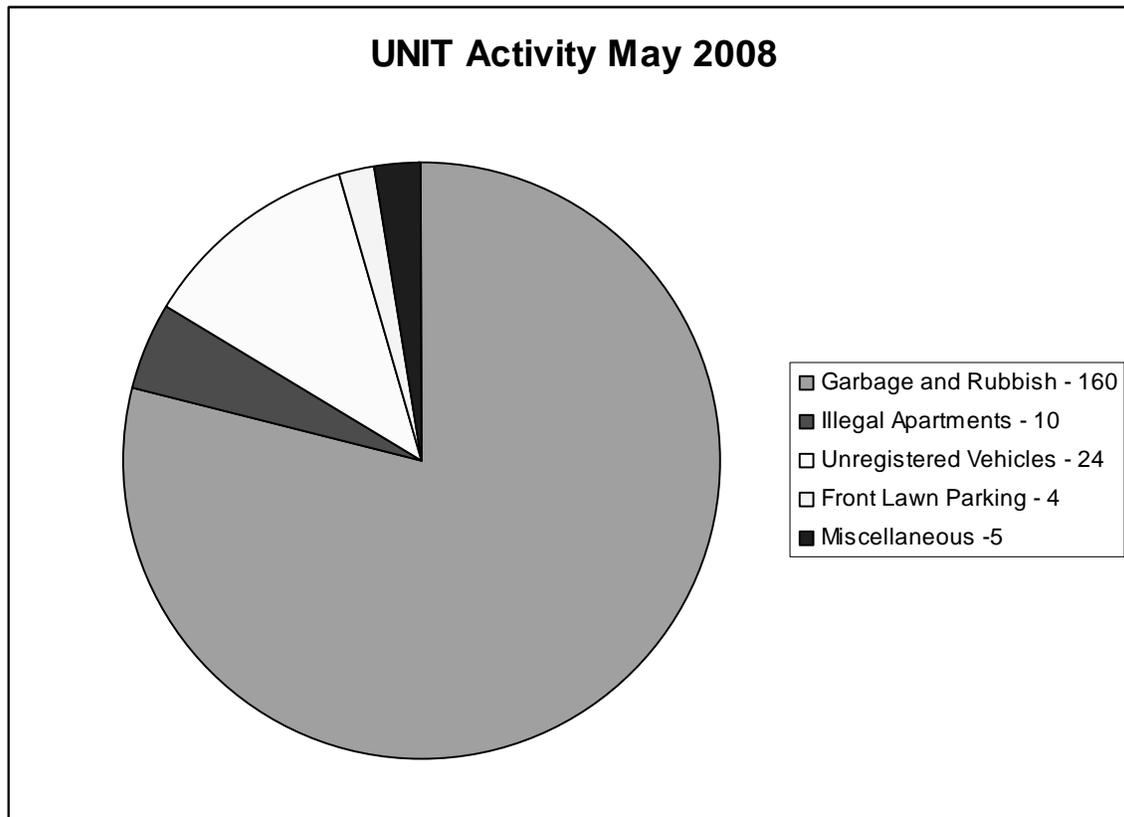
During the month of May, one of the major inspections performed by the UNIT was a complaint that was received from a resident of the Lake Waubeeka area on the south end of town. The individual noted several homes in the neighborhood with unregistered and some inoperable cars in the front lawns and driveways. The UNIT responded and upon inspection, UNIT officials noted nearly twenty findings of unregistered vehicles as well as many other instances of garbage and debris on the front lawn, sides of the houses, and back yard. With the assistance of the Zoning and Health Department, the homeowners will be required to remediate these issues. While on inspection in the area, the resident noted the UNIT vehicle and expressed his gratitude for responding so quickly.

The UNIT was proud to see a strong turnout for Clean City Danbury Day on May 3; such days as this are meant to curb illegal dumping and many residents expressed gratitude for the opportunity to dump free of charge.

Current objectives within the UNIT focus on enhancing the reporting, tracking and closing out of non-compliance issues. This will enable the team to follow-up and re-inspect items with greater efficiency. Additionally, the UNIT will report on the progress of open issues to ensure that all action is properly documented.

Upcoming tasks of the UNIT will be targeting various areas of homelessness activity in attempt to clean up the areas littered with debris. Also, the enforcement of eliminating front yard parking will be UNIT responsibility.

Below is a graph illustrating UNIT activity over the past month; this graph will change according to the types of calls that the inspectors are called to and help with. Miscellaneous may include such calls as, but not limited to, enforcement of shopping cart ordinance, assisting animal control, and looking into drainage or septic problems.



311 Report May 2008

The month of May saw the 311 Call Center continue to grow in its role as the City's premiere and most reliable source for information and services. Call volume totaled 500 for the past month with the most frequent calls being placed by residents early in the month for information in regards to Clean City Danbury Day and the Spring Leaf Pick-Up. Many residents called with questions as to what they could bring, when, and where –

if information was not readily available some residents left their contact information and were given a call when information could be confirmed. Residents are also eager to get rid of their hazardous waste and many called inquiring about the dump day in Newtown earlier this month while still others are waiting for the dump day in September which will be located here in town. Still other residents called looking for information including, but not limited to, the City budget, malfunctioning traffic signals, installation of new speed humps, and available maps of the City.

If we can be of any assistance to you or residents in your ward please contact us at 796-8026 or 311.

Sincerely,

Shawn Stillman
Coordinator, Office of Neighborhood Assistance