FEMA INDIVIDUALS AND HOUSEHOLDS PROGRAM (INDIVIDUAL ASSISTANCE- IA)

ALL COUNTIES ARE ELIGIBLE:

- Fairfield
- Hartford
- Litchfield
- Middlesex
- New Haven
- New London
- Tolland
- Windham

WHO CAN REGISTER:

- **All Connecticut Residents** (homeowners, renters) and **businesses** with damage from Hurricane Irene.
- **Please note: If a resident or business called 2-1-1 , provided damage information to their local Emergency Management Director or participated in a FEMA Preliminary Damage assessment --- <u>they are not registered for FEMA assistance (that was data collection ONLY)</u>**
- Residents and businesses who are not sure of the extent of their damages or who are awaiting insurance coverage information should register - **ONCE THE FEMA REGISTRATION CLOSES (November 3, 2011) – NO MORE REGISTRATIONS WILL BE ACCEPTED**

  Note: Although businesses are not eligible for FEMA grants – it is recommended that they register through FEMA. By registering with FEMA they will be referred to the Small Business Administration for the Disaster Loan Program and be informed of any other programs that may offer assistance.

HOW TO REGISTER (APPLY):

Residents and businesses who were impacted by Hurricane Irene may register for disaster assistance **by November 3, 2011 - telephone or on-line**.

1) **To register by phone**, call:

1 -800-621-FEMA (3362)
The TTY line for people with speech or hearing disabilities is (800) 462-7585

2) To register on-line:

Applications may also be completed online at www.disasterassistance.gov.

*****If residents have disaster assistance questions, they may call the FEMA Helpline at 1-800-621-3362****

INFORMATION TO HAVE READY WHEN APPLYING FOR ASSISTANCE:

Whether applying online OR over the phone, an applicant should have a pen and paper and the following information ready:

- Your Social Security number (Business - EIN)
- Current and pre-disaster address.
- A telephone number where you can be contacted.
- Insurance information.
- Total household annual income (Business- financial information)
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly into your bank account)
- A description of your losses that were caused by the disaster.
- Directions to your property.

After you've completed your application for assistance, you will receive a **FEMA application number. Write down this number and keep it for future reference.**

DISASTER RECOVERY CENTERS (DRC)

Purpose:

A Disaster Recovery Center is an accessible facility or mobile office where **applicants may go for information about FEMA or other disaster assistance programs, or for questions related to their case.**

Some of the services that a DRC may provide include:

- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Answers to questions and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA
- Small Business Administration (SBA) loan program information

DRC locations are currently being finalized and will be announced.