

Danbury Library Statistics September 2012

	July 12	Aug 12	Sept 12	YTD 12-13	YTD 11-12	+/	%
DAYS OPEN PER MONTH	25	24	28	77	80	(3)	-4%
NUMBER OF PEOPLE ENTERING LIBRARY	37,986	34,808	30,902	103696	113,176	(9,481)	-8%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,519	1,450	1,104	1,347	1,415	(68)	-5%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	31442	30312	30764	30312	29776	536	2%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY							
Total circulation transactions (check-out, check-in, renewals,holds)	101,879	93,682	77,475	273,036	293,090	(20,054)	-7%
Total items checked out & renewed ²	55,348	47,839	41,978	145,165	156,808	(11,643)	-7%
Items checked out per library customer	1.8	1.6	1.4				
Average number of items checked out per day	2,214	1,993	1,499	1885	1,960	(75)	-4%
Items checked out with self-check machines	40,125	34,139	30,161	104425	109,596	(5,171)	-5%
% of total checked out via self-check machines	72%	71%	72%	72%	70%		
General adult circulating materials	10,061	9,068	8,179	27,308	29,532	(2,224)	-8%
14-day books	1,397	1,355	1,134	3,886	4,867	(981)	-20%
Print Language Center	319	360	406	1,085	1,417	(332)	-23%
Music CDs	1,829	1,707	1,568	5,104	5,323	(219)	-4%
DVDs and Blu-rays	14,648	13,267	12,270	40185	43,158	(2,973)	-7%
Books on CD and Playaways	1,508	1,432	1,485	4,425	4,796	(371)	-8%
AV Language Center	173	159	194	526	551	(25)	-5%
Total junior circulating materials	21,734	16,958	13,406	52,098	55,423	(3,325)	-6%
Items loaned to other libraries	188	195	180	563	356	207	58%
Items borrowed from other libraries	248	330	238	816	885	(69)	-8%
Questions answered (in person, phone) ³	10,880	10,306	5,632	26,818	27,450	(632)	-2%
Library programs (All)	50	24	30	104	120	(16)	-13%
Library program attendance	1,667	993	709	3,369	3,613	(244)	-7%
Average program attendance	33	41	24	32	30	2	8%
Summer Reading participants	1200	0	0	1200	942	258	27%
Computer usage	7,137	7,205	6,630	20,972	25,114	(4,142)	-16%
Microfilm use	46	35	61	142	348	(206)	-59%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC							
Use of databases	103	83	68	254	529	(275)	-52%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	703	605	589	1897	635	1,262	199%
VOLUNTEER HOURS	66	76	66	208	178	30	17%

1. An active card is one that has been used in the past 18 months

2. The details that follow are samples of what we loan and do not add up to the total items checked out.

3. Began counting LTC questions answered 8/3/11.

4. Library Anywhere counted (9/11-on)