

DANBURY LIBRARY STATISTICS 2011-2012
Mayor and City Council

	July 11	Aug 11	Sept 11	Oct 11	YTD 11-12	YTD 10-11	+/	%
DAYS OPEN PER MONTH	25	27	28	30	110	110	0	0%
NUMBER OF PEOPLE ENTERING LIBRARY	39,773	39,000	34,404	35,718	148894	163,692	(14,798)	-9%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,591	1,444	1,229	1,191	1,354	1,488	(135)	-9%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	29862	30456	29776	30066	29776	33208	(3,432)	-10%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY								
Total circulation transactions (check-out, check-in, renewals,holds)	100,007	108,043	85,040	83,941	377031	398,115	(21,084)	-5%
Total items checked out & renewed ²	54,622	57,266	44,920	45,082	201890	212,924	(11,034)	-5%
Items checked out per library customer	1.8	1.9	1.5	1.5				
Average number of items checked out per day	2,185	2,121	1,604	1,503	1835	1,936	(100)	-5%
Items checked out with self-check machines	38,540	40,118	30,938	30,614	140210	144,084	(3,874)	-3%
% of total checked out via self-check machines	71%	70%	69%	68%	69%	68%	2%	3%
General adult circulating materials	10,176	10,646	8,710	8,270	37802	40,473	(2,671)	-7%
14-day books	1,641	1,759	1,467	1,336	6203	6,049	154	3%
Print Language Center	451	497	469	460	1877	1,743	134	8%
Music CDs	1,802	1,880	1,641	1,648	6971	9,809	(2,838)	-29%
DVDs and Blu-rays	14,251	16,043	12,864	13,294	56452	63,318	(6,866)	-11%
Books on CD and Playaways	1,497	1,735	1,564	1,596	6392	7,275	(883)	-12%
AV Language Center	172	200	179	179	730	914	(184)	-20%
Total junior circulating materials	20,888	20,315	14,220	14,750	70173	66,632	3,541	5%
Items loaned to other libraries	124	141	91	57	413	672	(259)	-39%
Items borrowed from other libraries	257	312	316	243	1128	1,113	15	1%
Questions answered (in person, phone) ³	7,565	9,195	10,690	4,587	32037	8,787	23,250	265%
Library programs (All)	53	36	31	60	180	54	126	233%
Library program attendance	2,086	959	555	1,912	5512	3,544	1,968	56%
Average program attendance	39.4	26.6	17.9	31.9	30.6	65.6	(35)	-53%
Summer Reading participants	0.0	0.0	0.0	0.0	0			
Computer usage	8,142	8,920	8,052	8,465	33579	37,743	(4,164)	-11%
Microfilm use	112	110	126	61	409	396	13	3%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC								
Use of databases	850	913	974	1,352	4089	4,395	(306)	-7%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	492	528	487	59	1566	34	1,532	4506%
VOLUNTEER HOURS	29	61	88	88	267	295	(50)	-17%

1. An active card is one that has been used in the past 18 months
2. The details that follow are samples of what we loan and do not add up to the total items checked out.
3. Began counting LTC questions answered 8/3/11.
3. Feedback and library Anywhere were not counted until FY 2011-2012