

DANBURY LIBRARY STATISTICS 2011-2012
Mayor and City Council

	July 11	Aug 11	Sept 11	YTD 11-12	YTD 10-11	+/	%
DAYS OPEN PER MONTH	25	27	28	80	80	0	0%
NUMBER OF PEOPLE ENTERING LIBRARY	39,773	39,000	34,404	113176	123,479	(10,303)	-8%
AVERAGE NUMBER OF PEOPLE PER DAY OPEN	1,591	1,444	1,229	1,415	1,543	(129)	-8%
REGISTERED CUSTOMERS WITH ACTIVE LIBRARY CARDS ¹	29862	30456	29776	29776	33487	(3,711)	-11%
USE OF LIBRARY MATERIALS & SERVICES - IN LIBRARY							
Total circulation transactions (check-out, check-in, renewals,holds)	100,007	108,043	85,040	293090	305,972	(12,882)	-4%
Total items checked out & renewed ²	54,622	57,266	44,920	156808	163,839	(7,031)	-4%
Items checked out per library customer	1.8	1.9	1.5				
Average number of items checked out per day	2,185	2,121	1,604	1960	2,048	(88)	-4%
Items checked out with self-check machines	38,540	40,118	30,938	109596	111,114	(1,518)	-1%
% of total checked out via self-check machines	71%	70%	69%	70%	68%	2%	3%
General adult circulating materials	10,176	10,646	8,710	29532	31,549	(2,017)	-6%
14-day books	1,641	1,759	1,467	4867	4,606	261	6%
Print Language Center	451	497	469	1417	1,303	114	9%
Music CDs	1,802	1,880	1,641	5323	7,414	(2,091)	-28%
DVDs and Blu-rays	14,251	16,043	12,864	43158	48,267	(5,109)	-11%
Books on CD and Playaways	1,497	1,735	1,564	4796	5,546	(750)	-14%
AV Language Center	172	200	179	551	657	(106)	-16%
Total junior circulating materials	20,888	20,315	14,220	55423	51,848	3,575	7%
Items loaned to other libraries	124	141	91	356	496	(140)	-28%
Items borrowed from other libraries	257	312	316	885	857	28	3%
Questions answered (in person, phone) ³	7,565	9,195	10,690	27450	8,787	18,663	212%
Library programs (All)	52	36	26	114	54	60	111%
Library program attendance	2,086	894	479	3459	2,641	818	31%
Average program attendance	40.1	24.8	18.4	30.3	48.9	(19)	-38%
Summer Reading participants	0.0	0.0	0.0	0			
Computer usage	8,142	8,920	8,052	25114	28,344	(3,230)	-11%
Microfilm use	112	110	126	348	324	24	7%
USE OF LIBRARY MATERIALS & SERVICES - REMOTE & ELECTRONIC							
Use of databases	850	913	974	2737	2,890	(153)	-5%
Questions answered (email, IM, feedback, Library Anywhere) ⁴	492	528	487	1507	34	1,473	4332%
VOLUNTEER HOURS	29	61	88	178	225	(50)	-22%

1. An active card is one that has been used in the past 18 months
2. The details that follow are samples of what we loan and do not add up to the total items checked out.
3. Began counting LTC questions answered 8/3/11.
3. Feedback and library Anywhere were not counted until FY 2011-2012